


Milja van Oijen

Customer service professional with a strong foundation in complex problem-solving and a detail-oriented approach.

Known for excellent communication skills, thorough research abilities, and a commitment to delivering high-quality service. Seeking a dynamic role to apply my expertise in customer relations and operational excellence

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Experience



Customer Service Positions (Retail)

2008 - 2017

Multiple positions in customer service across retail companies, assisting customers with product inquiries, purchases, and returns. Skilled in using point-of-sale systems, handling transactions, and maintaining a clean, organized store environment,

Timberland

2008 - 2009

K-Kenkä

2009 - 2010

Shell Valkeakoski

2010 - 2012

Alko

2017



Customer Relations Specialist

Jan 2018 - May 2018

Verohallinto — Finnish Tax Administration

Provided proactive guidance, service and credible advice on Finnish Taxes and tax-like charges.



Legal Consultant (Freelance)

2020 - Present

Providing legal consultation services on a project basis to local corporations and Private Traders. Conducting legal research, drafting legal documents, and offering legal advice mostly on issues of Contract Law.

Education



Master's Degree — International Business Law

2018 - 2024

University of Helsinki



Bachelor's Degree — European Law School

2012 - 2016

Maastricht University